Anna Elyse
COLLECTIONS

Policy/Contract Form

Here's the important information you need to know about your order. Please read carefully and sign below.

Fabric:

- Colors may vary from the swatch card or swatches you may have received. This is due to variations in dye-lots. If you are ordering silk, please note that as the fabric is made from natural fibers, some variations and irregularities may exist and are characteristic of silk yarns. These are not to be considered defects.

Sizing:

- Our sizes range from Size 0 through 24. (There is a $15 surcharge for sizes 18 and 20 and a $25 surcharge for sizes 22 and 24)
- It is the client's responsibility to choose a size.
- Dresses are made in standard sizes and NOT custom-made or made to your measurements
- The size requested must be noted on the Order Form.

Alterations:

- All alterations are the responsibility of the client. Alterations are not unusual and should be expected.
- If a new dress is needed due to incorrect size, the client will be charged the full price of the new garment.

Delivery:

- Our standard shipping is 10 weeks from the week the order is received by us. RUSH orders are available. Please check for rates. Rush fees **DO NOT INCLUDE** any expedited shipping that may be necessary.

Shipping:

- Orders may be picked up at our Flagship Salon or are shipped FedEx Ground.
- Shipping fees are $20 per dress. An additional $10 per dress will be charged if more than one dress ships together in the same box and sent to one location.
- All dresses are sent with signature required on delivery. We do not accept P.O. Box addresses.
- For orders shipped outside of the United States, the client is responsible for any additional shipping and handling fees as well as any duties and taxes that may be assessed upon pick-up of the package.

Tax:

- 9.00% California State sales tax will be added on all merchandise purchased within the state of California.

Payments:

- A 50% deposit is required on all orders with the balance, including any shipping fees, paid in full prior to shipment.
- We accept all major credit cards and personal checks (a $35 fee will be assessed for any returned checks)
- If a credit card is used to pay your deposit, the balance will automatically be charged on the same card 1 day prior to shipment.

Return Policy:

- All orders are non-cancellable. There are no exchanges or returns on all merchandise purchased.
- ALL SALES ARE FINAL.
- Any concerns or comments about your order will only be accepted within one week of receiving the dress.

I understand and agree with all terms stated in this Contract/Policy Form

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Client Signature **Date**

_____

Print Name

56 S. Raymond Avenue, Pasadena, CA 91105 Ph. 626-396-1900 Fax 626-396-1908
www.annaelyse.com email: info@annaelyse.com